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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/901,749	07/09/2001	Richard Rodenbusch	066416.0106	8455
33438	7590	10/18/2004	EXAMINER	
HAMILTON & TERRILE, LLP			AGDEPPA, HECTOR A	
P.O. BOX 203518			ART UNIT	
AUSTIN, TX 78720			PAPER NUMBER	
			2642	

DATE MAILED: 10/18/2004

Please find below and/or attached an Office communication concerning this application or proceeding.

Interview Summary	Application No.	Applicant(s)	
	09/901,749	RODENBUSCH ET AL.	
	Examiner	Art Unit	
	Hector A. Agdeppa	2642	

All participants (applicant, applicant's representative, PTO personnel):

(1) Hector A. Agdeppa. (3) _____.

(2) Robert Holland. (4) _____.

Date of Interview: 08 October 2004.

Type: a) ☒ Telephonic b) ☐ Video Conference
c) ☐ Personal [copy given to: 1) ☐ applicant 2) ☐ applicant's representative]

Exhibit shown or demonstration conducted: d) ☐ Yes e) ☐ No.
If Yes, brief description: _____.

Claim(s) discussed: 1.

Identification of prior art discussed: US 5,963,635 (Szlam et al.).

Agreement with respect to the claims f) ☐ was reached. g) ☐ was not reached. h) ☒ N/A.

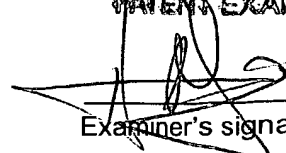
Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: See Continuation Sheet.

(A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.)

THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN ONE MONTH FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.

Examiner Note: You must sign this form unless it is an Attachment to a signed Office action.

HECTOR A. AGDEPPA
PATENT EXAMINER


Examiner's signature, if required

Continuation of Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: Applicant asserted that the present invention is drawn to a system of dialing devices wherein those dialing devices are switches/call centers. However, in the prior office action, examiner asserted that one interpretation of claim 1 is that the claimed dialing devices can be read simply as an agent workstation or telephone and the Szlam et al. reference then would read on the present invention. Applicant agreed to amend the present claims as per the allowable subject matter presented in the previous office action and in a continuing/new application would present amended claims more clearly reciting the dialing.device/call center aspect of the present invention.